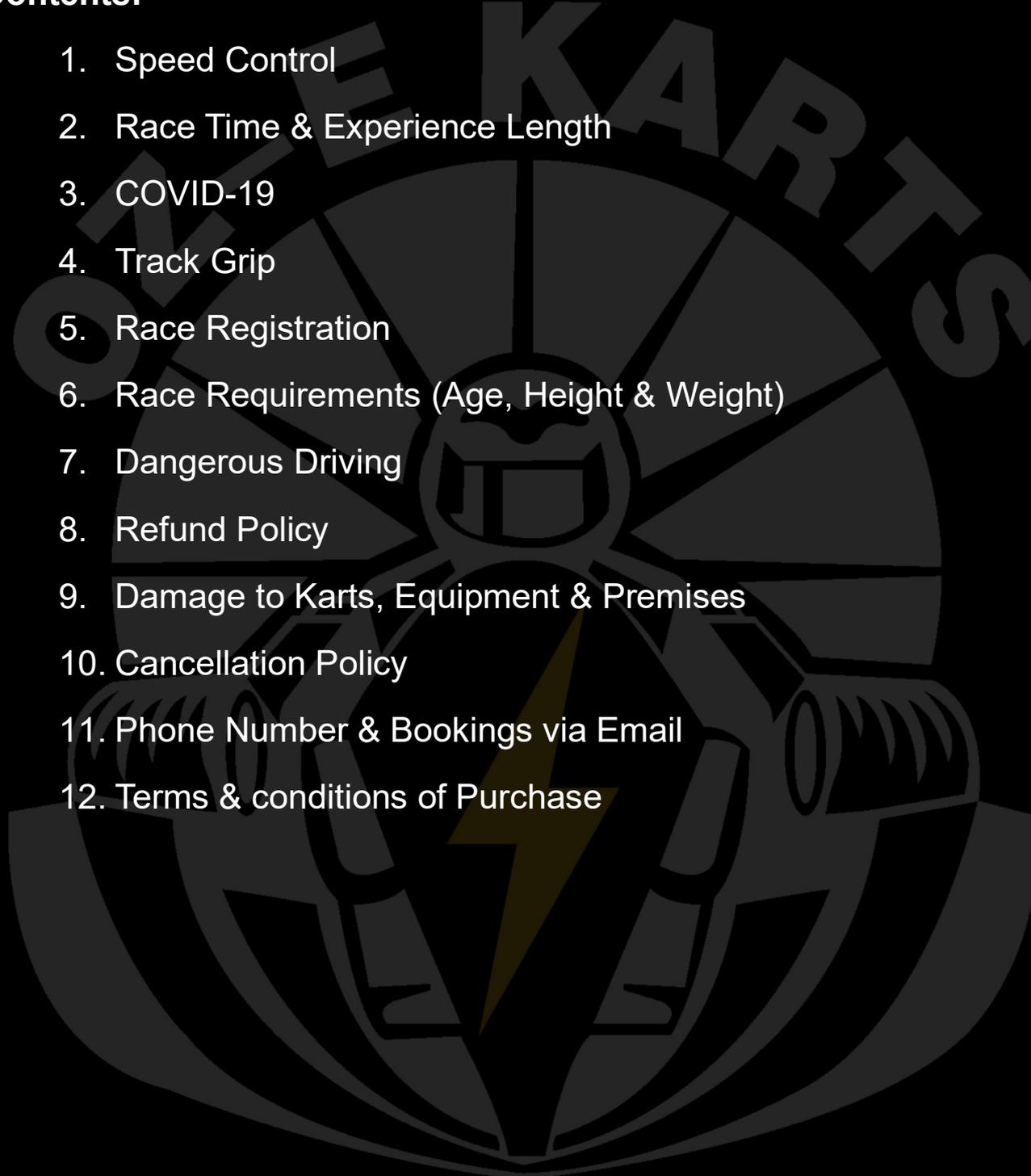


OZ-E KARTS TERMS AND CONDITIONS

IMPORTANT INFORMATION ABOUT YOUR RACE

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1. AUTOMATIC SPEED CONTROL

YOUR KART SPEED ON TRACK IS DEPENDENT ON YOUR DRIVING BEHAVIOUR. THE MORE YOU SPIN OUT AND/OR CRASH, THE MORE LIKELY IT IS YOU WILL BE SLOWED DOWN. IF YOU RECEIVE MULTIPLE WARNINGS FOR BAD/DISRUPTIVE DRIVING YOU WILL BE REMOVED FROM THE TRACK.

At Oz E-Karts we have the ability to remotely control the speed and power of each kart independently. Each kart will start the race at a low power setting until all karts have safely entered the circuit. Once all karts are on the track the staff will switch to maximum power. If your driving is observed to be dangerous or disruptive to others; we may lower the power of your kart. The top speed of the adult karts will depend on your own driving ability and could be as high as 40km/hr.

The junior kart races will be set at an initial speed that is suitable for the skill level of all individuals on the track. From this starting point, individual racers will be sped up according to their ability and confidence. Maximum speed of the junior karts will not exceed 10km/hr.

Regardless of age, kart speeds are adjusted to match the ability of ALL drivers on the track.

2. RACE TIME AND EXPERIENCE LENGTH

Please arrive at least 30 minutes prior to your race time to ensure you have completed your race registration and waivers. The race briefing & helmet fitting will begin 10 minutes before your scheduled race time with your race starting as close to your scheduled time as possible but not before. Each race lasts for approximately 10 minutes on track and an extra 1-2 minutes each side of that for entering and exiting the karts.

Your total experience if you were to book 1 race should last 35-40 minutes (including arrival and departure). However, this can vary.

3. COVID-19

Oz E-Karts has taken numerous actions to ensure the safety of both staff and customers, as outlined below:

- Staff & customers are encouraged to wear face masks in the venue at all times. Drivers can take off their facemask when wearing a balaclava before putting on their helmets
- Karts are sanitised regularly between sessions, including steering wheel, seat & any surfaces that previous customers may have touched. Each kart also has a minimum of 10 minutes between uses (although this may be longer when charging is required).
- Helmets are sanitised, sprayed & wiped down after every use. Used helmets are kept on a separate rack before being sanitised and then placed back into circulation after 20 minutes. We recommend all customers who have their own full-face helmet which is compliant with Australian Standards to use this instead of the ones available at Oz E-

Karts. Balaclavas are also required to be worn at all times.

- Hand Sanitiser is provided throughout the venue.

4. TRACK GRIP

At OZ-E Karts we have designed a unique driving experience unlike any other circuit in Adelaide. Because the surface is polished concrete with an epoxy coating; the grip is much lower than a typical asphalt surface. The “low” grip surface combined with the high torque output of our eclectic motors results in an exciting oversteer heavy driving characteristic, and requires a completely different driving style to a conventional petrol kart.

This means you can “drift” and slide the karts around corners; it is similar to driving a high-power rear wheel drive vehicle on a wet track! Fast drivers here are able to find the balance on where to slide and where to maintain grip. We hope you enjoy the challenge and excitement of this “drifting” style format! If you are looking to improve your lap times, one of our friendly staff will be more than happy to help.

5. RACE REGISTRATION

All participants must register for their race using the following link prior to arriving at Oz E-Karts: [Pre-register link](https://web.racefacer.com/kiosk/ozekarts)

<https://web.racefacer.com/kiosk/ozekarts>

QR CODE:



6. RACE REQUIREMENTS (AGE, HEIGHT & WEIGHT)

- Minimum Height - 140cm for Adult Karts – 100cm for Junior Karts
- Maximum Weight - 130kgs for Adult Karts – 50kg for Junior Karts
- Adult karts are for ages 12+
- Junior karts are for ages 6-12 only
- Enclosed footwear is mandatory
- No loose clothing is allowed on the track
- Participants must not be under the influence of alcohol or drugs
- Race Registration must be completed prior to your race briefing
- Drivers must not be a danger to themselves or others
- All drivers must wear a full-face helmet which meets Australian motorbike helmet standards and a balaclava.
- The person making the booking agrees to all the Terms and Conditions outlined on behalf of themselves and all other participants for which they are booking.

7. DANGEROUS DRIVING

We have no tolerance for dangerous driving and all participants must ensure that they are not a risk to themselves, other participants, staff, or our equipment. Drivers who are continuously making contact with the barriers, other karts or are otherwise driving dangerously (at the complete discretion of staff) will find that their kart will firstly be slowed down as a warning, and if such circumstances arise that there are repeated instances

of dangerous driving, may be removed from the track. If a participant is removed from a race, they will not be entitled to a refund, reschedule, credit or exchange for that race or for future races they may have also booked in for.

8. REFUND POLICY

OZ-E Karts reserves its right that all bookings are strictly non-refundable and cannot be rescheduled or credited regardless of the reason for non-attendance. Any booking made by you, or your group may prevent someone else from doing so, and as such we are not able to recoup the funds for that particular race. If sufficient cancellation notice is provided to info@ozekarts.com.au, we may be able to resell your tickets to another group, in which case a **gift card** will be issued to the total amount of tickets sold (e.g., If 3 of 5 seats returned are sold, you will receive a gift card to the value of 3 seats). If you have special circumstances and would like to modify an incorrect booking more than 48 hours in advance, please get in touch via email and we may be able to assist.

This refund policy also applies to (among other things):

- Racers below 140cm as determined by staff
- Racers above 130kgs
- Racers who are not the correct age for their race category
- Be the correct ability for the race type that has been booked
- Racers who refuse to follow our COVID-Safety protocols
- Racers with a non-zero blood alcohol content (BAC) level or who are

suspected by staff to be under the influence of drugs

- Racers who staff deem to be a hazard to themselves or others
- Racers who are involved in a race where there has been an accident which has caused themselves or others injury or has meant that their time on track or at full speed was reduced. This applies regardless of who is at fault
- Any misconduct or harassment to staff members deemed unacceptable at the discretion of OZ-E Karts Staff
- Booking into a race that does not match your skill level (Standard v. Expert)

Although we endeavour to ensure your time at OZ-E Karts is as enjoyable as possible, there may be periods where the technology or mechanical systems used is malfunctioning (i.e., kart's battery charging and/or lap time displays), or where our team could be running behind schedule for any variety of reasons. No form of compensation or refund will be provided to customers who are inconvenienced or incur costs due to any delays. The time selected for your booking represents the time that you have reserved only.

COVID Refund Policy:

The person booking assumes the risk that they may not be able to make their race due to any reason, including COVID reasons.

Bookings cannot be refunded, re-scheduled or credited unless proceeding with the booking would put you and your group DIRECTLY in breach of SA Government Health advice, in which case refunds to gift cards will be made

at the discretion of staff after investigation and consideration of the circumstances. The entirety of a group's booking will also not be refunded if one or more members of the group are unable to make the booking for 'COVID' reasons.

Reasons for non-attendance that existed PRIOR to a booking being made or have existed for a significant amount of time before a request for cancellation is made will not be considered when determining whether a track credit is appropriate. Such reasons include (but are not limited to):

- Significantly increased COVID case numbers (either in Adelaide or elsewhere)
- Government imposed restrictions or recommendations
- Restrictions on participants such as the need to self-isolate as a result of being a close contact, a casual contact, being symptomatic of COVID or awaiting test results

As such we encourage purchasers to reach out to us as soon as possible when circumstances arise that may prevent them from participating.

9. DAMAGE TO KARTS, EQUIPMENTS AND PREMISES

Visitors to OZ-E Karts will be required to pay reasonable amounts for any deliberate damage that they cause to karts, equipment, barriers, or the premises. This also includes a **\$100** cleaning fee if a participant is sick and vomits into a helmet.

10. CANCELLATION POLICY

OZ-E Karts reserves the right to cancel and fully refund customers at Oz E-Karts' discretion. Reasons for refunding could include changing Government health advice as to the way we are allowed to operate.

11. BOOKING VIA EMAIL

OZ-E Karts strongly encourages making bookings online and paying before arriving. In special circumstances where specific corporate or large group bookings are required we advise that emailing us on info@ozekarts.com.au is your best point of contact. For all special event bookings we will require a 20% deposit to secure your booking with the balance to be due before any karts touch the track for your booking. We endeavour to respond to your emails and messages within 6-12 hours.

12. TERMS AND CONSITONS OF PURCHASE

KARTING IS AN INHERENTLY DANGEROUS ACTIVITY WHICH MAY CAUSE SERIOUS INJURY OR DEATH. PARTICIPATE AT YOUR OWN RISK.

By making this booking, you agree to the following terms and conditions of purchase, irrespective of what may have been required of you on previous visits to Oz E-Karts. If you find our booking platform to be confusing, please reach out to us for clarification before booking. Please ensure that all booking details are correct when finalising your purchase to ensure no mistakes have been made.