Rescheduling and No-Attendance Policy

Rescheduling Policy

- Rescheduling a booking must be completed no less than 48 hours before the scheduled race start time. Any requests made after this 48-hour window will incur a 50% rescheduling fee based on the total booking cost.
- Example: For a $40 booking, rescheduling within 48 hours of the race will result in a $20 fee, which is a 50% rescheduling fee.
- Note: Rescheduling is allowed a maximum of two times per booking.

No-Attendance Policy

- Failure to attend your scheduled session, including failing to check in **at least 30 minutes before the session start time**, will result in a 100% charge equal to your booking amount, as this impacts the efficiency of check-ins and preparation for the session.
- Example: If your booking is $35 and you fail to attend, you will be charged $35 as you lost your booking total cost.
- Note: Our timing system will automatically start your booked session(s) even if no driver profile is assigned. If you fail to assign your profile to your booked session in time, the timing system will still begin the session, and you will lose your session(s) without a refund.

Rights Reserved:

- OZ E Karts reserves the right to enforce these policies strictly and make any necessary adjustments to ensure the effective management of bookings and resources.